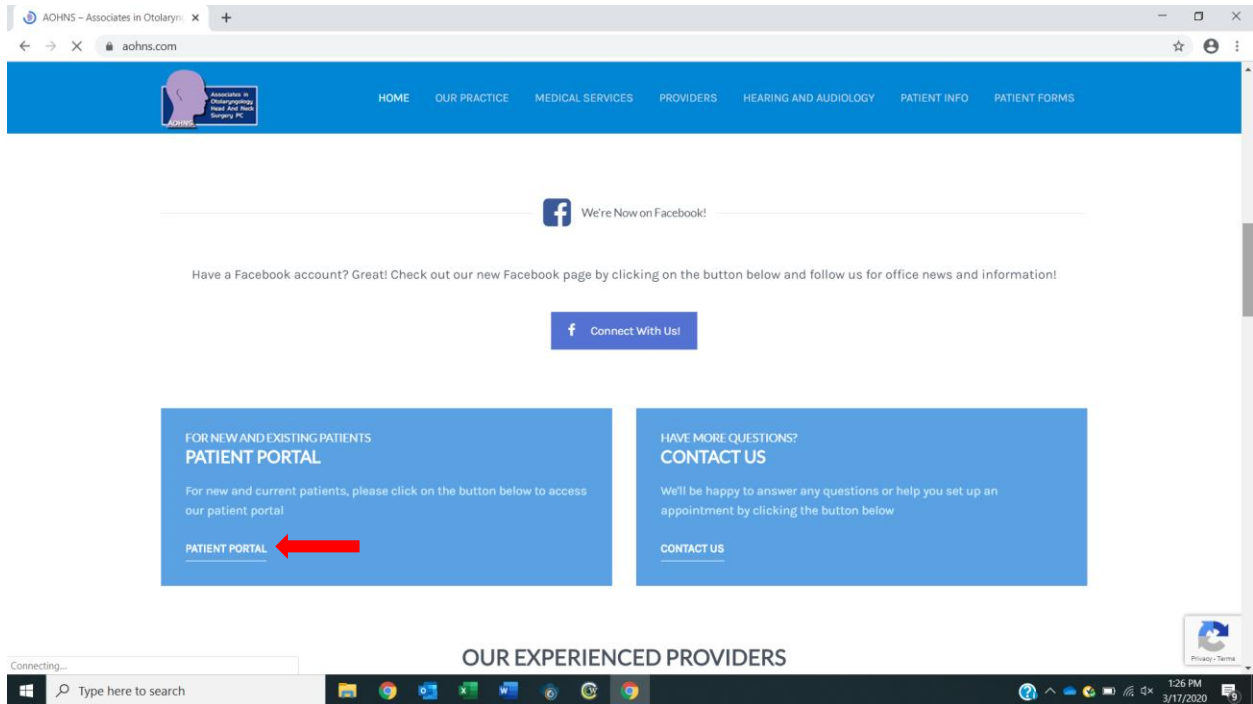
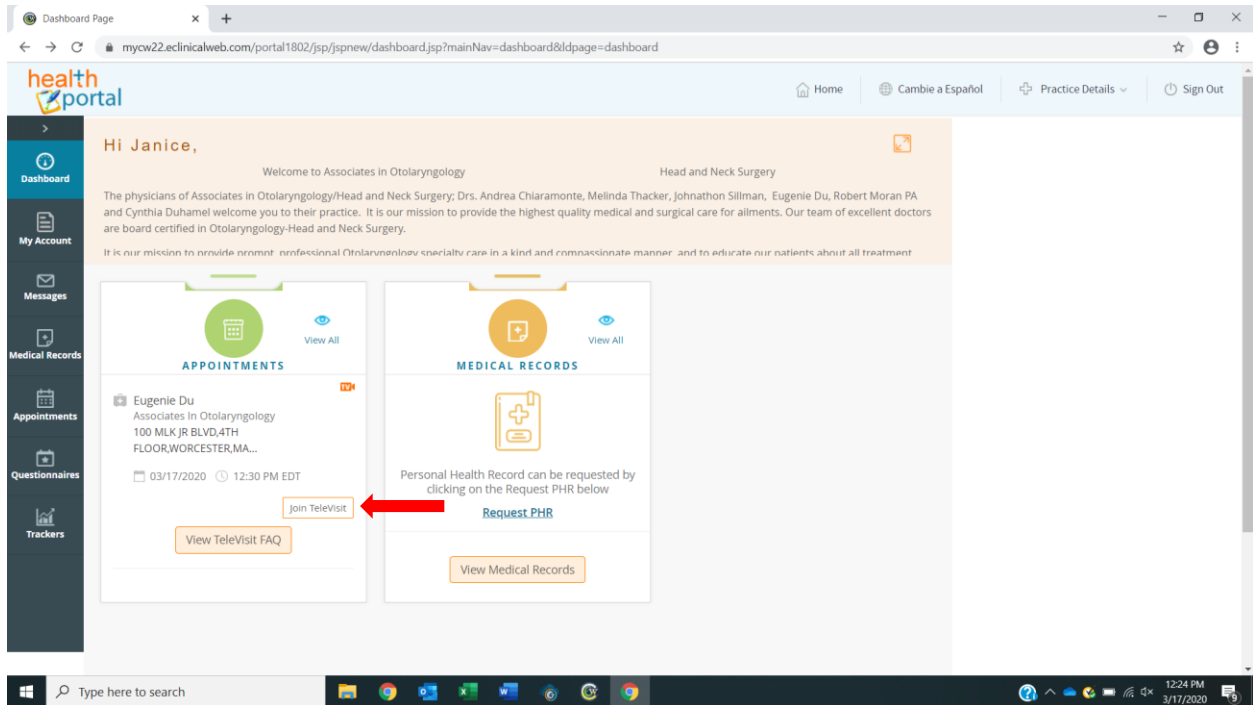


PATIENT INSTRUCTIONS FOR STARTING A TELEVISIT APPOINTMENT

1. Go to aohns.com, scroll down the screen, and click “Patient Portal”



2. Log into your Patient Portal account
3. On your dashboard, you will see your appointment schedule. Click on “Join TeleVisit.”




4. Enter as much information as you can, not all fields have to be filled in and click on “Submit Vitals”

The screenshot shows a web browser window with the URL `mycw22.eclinicalweb.com/portal1802/jsp/jspnew/telem/teleIndex.jsp?encryptedDataToTele=KymRUPloN4BPmsQxbrmw%2B6Cg83CXuwWl3xLdWGUgsxCAXgHS%2BeRdag4tay%2B0r4%2BaUOIVkOggsgj...`. The page header includes "Dashboard", "healow TeleVisit | Eugenie Du | 17 Mar 2020", and "Help? | Logout". Below the header, there are navigation links for "Vitals", "Compatibility Check", and "Join the TeleVisit Appointment". The main content area contains several input fields for vital signs: Height (ft and inches), Weight (pounds), Blood Pressure (two fields with a slash), Temperature (F), Respiratory Rate (breaths per minute), and Pulse Rate (breaths per minute). At the bottom left, there is a red button labeled "Submit Vitals" with a red arrow pointing to it.

5. Make sure that your camera is set up and your system is compatible. Center yourself on the camera

The screenshot shows the "TeleVisit System Compatibility Check" screen. The page header is the same as in the previous screenshot. Below the header, there are navigation links for "Vitals", "Compatibility Check", and "Join the TeleVisit Appointment". The main content area is titled "TeleVisit System Compatibility Check" and contains a table with the following sections:

Section	Item	Status
Computer	Browser Windows 10.0	✓
	Speaker Ensure your speakers are working by clicking "Play" below Play	✓
	Camera  HP HD Camera (04f2:b669)	✓
	Microphone Default - Microphone (Realtek(R) Audio)	✓
Connection	Video Connection	✓
	Bandwidth	⚙️

At the bottom left, there are buttons for "<< Review Vitals" and "Skip". A red arrow points to the camera preview image in the "Camera" section.

6. Click on “Start TeleVisit” and you’re ALL SET

healow TeleVisit

mycw22.eclinicalweb.com/portal1802/jsp/jspnew/telemed/teleIndex.jsp?encryptedDataToTele=KymRUPloN4BPmsQxbrmw%2B6Cg83CXuwWl3xLdWGLUgsxCAX6tH5%2BeRdag4tay%2B0r4%2BaUOIVkOgglsqj...

Dashboard | healow TeleVisit | Eugenie Du | 17 Mar 2020 | Help? | Logout

Vitals | Compatibility Check | Join the TeleVisit Appointment

The Vitals have been submitted successfully

Start TeleVisit

<< Review Vitals

Type here to search

12:25 PM 3/17/2020